

Suggestions to the Value Creation mailbox boost cost-effectiveness for Fluor

Since its inception in April, Fluor Hanford employees have offered suggestions on a wide variety of subjects through the Value Creation mailbox. Ideas for reducing costs of safety glasses, adjusting lighting in parking lots, increasing the availability of computers for bargaining-unit employees and eliminating some landscaping and greenery across the site to help reduce maintenance costs are but a few of the suggestions that employees have brought to Fluor Hanford's attention.

When a Fluor Hanford employee submits an idea or suggestion via an e-mail message to the Value Creation mailbox at ^FH Value Creation, the idea will be assessed by a senior manager, and the sender will receive a response within five business days on the feasibility of implementing the suggestion. In most cases, the new ideas have brought about changes "from the way things have always been done," and have involved employees in helping the Fluor Hanford team to work more efficiently and cost-effectively.

"We must focus on ways to increase our efficiency and reduce costs," said Dave Van Leuven, president and chief executive officer of Fluor Hanford. "That translates into identifying and eliminating unnecessary tasks and obsolete practices, and looking for opportunities to improve our processes, both technical and business. We implemented the Fluor Hanford Value Creation mailbox as a means of listening to suggestions from our employees that may help toward this effort."

Jerry Gridley, who recently submitted a suggestion to the Value Creation mailbox on landscape maintenance, said, "I was a little skeptical of the Value Creation mailbox, thinking it would be like a lot of other programs we have seen, but the way my issue was handled has given me new hope that we now have a system that works. I am truly excited to see what kinds of positive changes Fluor Hanford can implement as a result of suggestions sent to the Value Creation mailbox."

Fluor Hanford employees may send their ideas and suggestions in an e-mail message to ^FH Value Creation. Contact Karen Welsh at 376-2151 for more information. ■